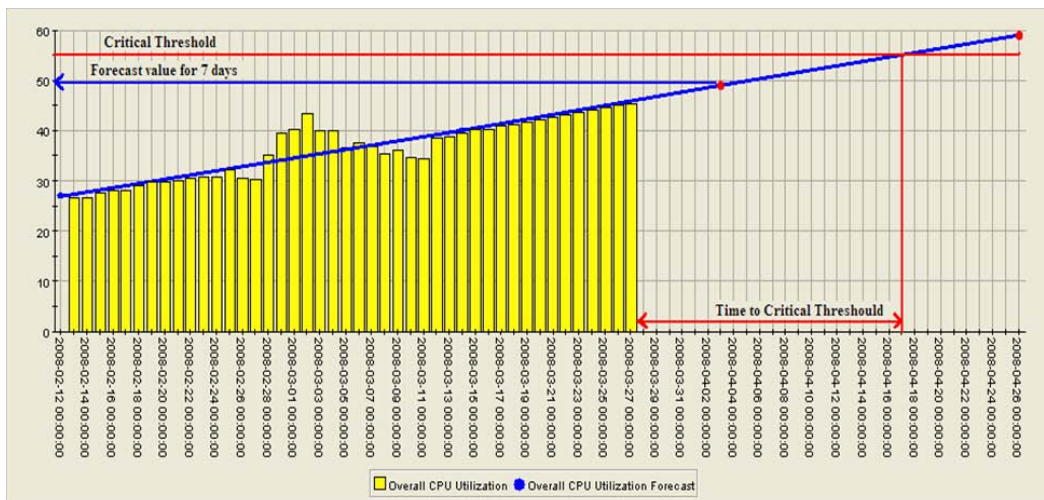


Prolifics WebSphere Application Health Assessment

- ⇒ Do you suffer from stability problems with your IBM WebSphere applications?
- ⇒ Do your WebSphere applications fail to meet response time SLAs?
- ⇒ Do your WebSphere servers run hot on CPU and memory?
- ⇒ Do you have inconsistent configurations across application environments?
- ⇒ Do you know if your WebSphere environment is tuned according to IBM best practices?

If you find yourself troubled and unsure of the answer to any of these questions, let Prolifics help you get some peace of mind. Prolifics is the industry leader in Application Performance Management powered by IBM Tivoli Composite Application Manager (ITCAM). Let one of our experienced, certified middleware administrators help you:

- ⇒ Troubleshoot specific problems
- ⇒ Evaluate and report on the general health of your WebSphere applications
- ⇒ Analyze performance and throughput
- ⇒ Examine log files for reported errors and possible fixes for them
- ⇒ Check version usage and upgrade options/efforts



Diagnosing Your IT Environment

Prolifics' WebSphere Application Health Assessment provides a comprehensive review of specified WebSphere applications. During this engagement we will target 1 to 2 key representative applications in pre-production, QA or staging. ITCAM for Application Diagnostics will monitor the selected applications identifying bottlenecks, performing data analysis and providing recommendations for tuning and troubleshooting for ideal performance.

Deliverables: Summary report outlining findings and high level recommendations. A Prolifics WebSphere architect will walk through this report with you.

Length of Engagement: Up to 5 days

Pre-Requisites: Access to your architect(s) familiar with your WebSphere application infrastructure and implementations

How to Get Started: The first step is a 15-30 minute discovery call to understand your current situation, identify the areas Prolifics will focus on during the engagement and determine next steps.

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