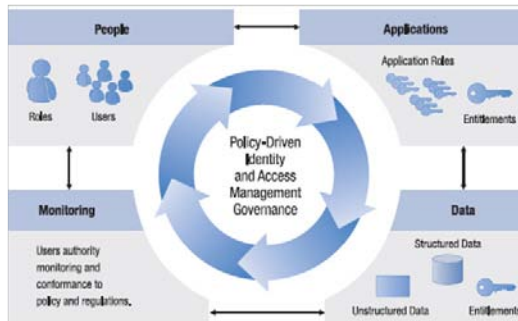


# Identity Management

In an increasingly connected world, providing users with access to information and applications often involves security and compliance risks as well as manual, time-consuming tasks. Even after initial on-boarding, access rights must be maintained and updated whenever necessary. Accurate and efficient user authorization and authentication ensures that customers, employees, partners and suppliers are only gaining access to the information they need.

Prolifics helps organizations mitigate security risks and efficiently manage user identities across an enterprise. Leveraging **IBM Tivoli Identity Manager (TIM)**, Prolifics automates lifecycle management of user roles, identities and access rights, bringing central management across IT resources from user creation to termination. To ensure appropriate access, each user is given access capabilities based on their role and how they use business information, providing precise knowledge and control of who has access to which applications. With automated user administration, TIM simplifies and reduces the cost of administering user access as well as helps to reduce the potential for administrative errors and inconsistencies that are common in manual processes. Prolifics' security experts also help to increase accountability through audit trails, enabling organizations to meet government regulations such as HIPAA, NERC CIP and SOX Compliance.



## Key Benefits of TIM

Prolifics' solutions for identity management provide the following business benefits:

- ◆ Eliminates costly manual and time-consuming processes
- ◆ Adding a new employee takes minutes, as opposed to days
- ◆ Handles the provisioning process intelligently
- ◆ Offers a simple way of approving or rejecting user access
- ◆ In some cases, users can even self-register to gain access
- ◆ Reduces help desk calls
- ◆ Allows users to self-service password resets
- ◆ Saves time and cost while enhancing productivity
- ◆ Reallocates resources to crucial needs elsewhere

Prolifics' security professionals can work with you to identify security risks, bringing years of relevant experience, knowledge and expertise to any identity management project. Our experts have helped countless organizations implement Tivoli security solutions, including Tampa General Hospital, Marchon, ISO New England, PGE and Blue Cross and Blue Shield of North Carolina. Prolifics has the most IBM Tivoli AAA Level Accreditations of any IBM Business Partner and has garnered numerous IBM awards for security excellence, including being named a 2012 Beacon Award Finalist for Outstanding Security Solution.

**corporate headquarters:**  
114 West 47th Street  
New York, NY 10036 USA  
t: 212.267.7722 or 800.458.3313  
f: 212.608.6753

**offices:**  
New York City  
Orlando  
Boston  
Philadelphia  
Washington DC  
San Francisco  
London  
Hamburg  
Hyderabad

**Prolifics**  
A SEMANTICSPACE COMPANY



www.prolifics.com  
solutions@prolifics.com  
1-800-458-3313

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