

PROLIFICS INDUSTRY SOLUTIONS :
PORTAL DELIVERY OF CITIZEN SERVICES
FOR LOCAL AND COUNTY GOVERNMENTS

Prolifics' Portal Solutions have helped local and county governments provide citizen services online in order to streamline communications, reduce costs and improve operations. Whether providing access to regulatory information or to online services, Prolifics has delivered solutions allowing local and county governments to better serve their citizens.

Citizen services can include:

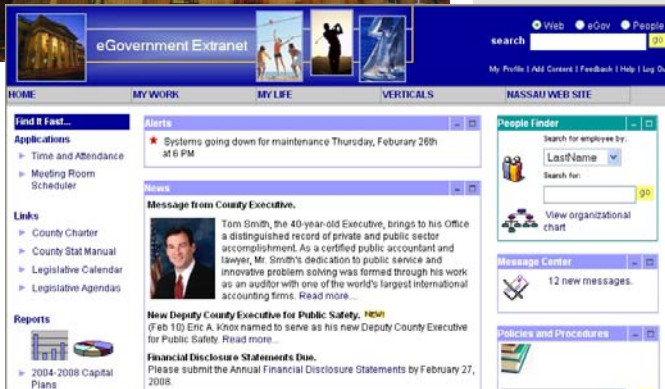
- ◆ Searching County bids
- ◆ Applying for recreational services like boating permits
- ◆ Appealing property taxes
- ◆ Submitting complaints
- ◆ Linking to arts and cultural organizations in the community
- ◆ Publishing dispatched calls from police and sheriff's departments
- ◆ Enabling arrest inquiries
- ◆ Providing real-time updates to public safety information (such as breaking news and amber alerts)
- ◆ Providing 24/7 service to the community
- ◆ Online payment of parking tickets
- ◆ Purchasing public safety permits
- ◆ Investigating eligibility for Medicaid, senior citizen discounts and other services
- ◆ Applying for Department of Public Works (DPW) permits

About Prolifics

Founded in 1978, Prolifics is the largest systems integrator specializing in IBM technologies and is the 2010 Winner of IBM's Best End-user Portal Solution and Best Industry Portal Solution Awards and two-time Winner of the Overall Technical Excellence Award. Prolifics specializes in delivering end-to-end SOA solutions, content and collaborative portals, business intelligence dashboards, data cleansing strategies and security models. A Premier Level IBM Business Partner, Prolifics brings highly specialized skills to all aspects of the full project lifecycle including architectural advisement, design, development through deployment, administration and training. Prolifics has serviced more than 3,000 customers worldwide across a broad range of industries. For more information, visit www.prolifics.com.

Solutions for Local/County Governments and Agencies:

- ◆ **Portal Solutions** – Ranging from an employee intranet to citizen self-service portals to executive dashboards, a portal offers a unified, personalized and collaborative experience for both employees and citizens that will streamline your government and improve the user's experience.
- ◆ **SOA Integration Framework** – Integration is often a top priority in portal implementations, yielding tremendous business benefits and operational efficiencies. A portal operating on top of an SOA integration framework can give your employees access to legacy applications. Exposing some of your applications as Web services can give citizens self-service access to government services.



Prolifics®



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SOLVING BUSINESS PROBLEMS WITH TECHNOLOGY SOLUTIONS SINCE 1978

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