

Nurse Call Mobile Integration – Alerts at your Fingertips

Nurses play a crucial role in providing quality care and improving the health of their patients. Hospitals today, however, are faced with a growing dilemma—cut costs and provide greater care at the same time. To do so, healthcare facilities constantly search for new ways to improve efficiency and are turning to technology to implement innovative solutions.

Prolifics' solution for Nurse Call Integration and Alerts helps hospitals leverage their existing nurse call systems, such as Wandsworth IPiN Nurse Call, which generates various alerts when a patient presses a call button. With patients spread out in different rooms, it can be difficult for nurses to monitor each patient continuously and determine which patient needs immediate attention. Prolifics helps replace outdated pagers by seamlessly integrating hospital alert generating systems with nurse handheld phones. By integrating the nurse call system with IP communications processing systems, such as Cisco Unified Communications Manager, notifications can be automatically sent to respective nurse phones, along with location details and the type of emergency. Once a nurse attends to the patient, the alert is cancelled to avoid instances when multiple nurses report to the same patient. If the patient is not attended to in a specified time, the call manager handles the escalation. Prolifics integrates the two systems so that nurses receive audio and visual alerts in addition to patient details on mobile devices.



Nurse call systems optimize clinical workflows on nurse handsets and upgrade the hospital's methods of communication to track messages transmitted. By automating the delivery of clinical information and nurse call messages, nurses are able to respond quickly to patient needs and, perhaps more importantly, respond to crucial emergencies first. Nurses are also equipped with the ability to add, update and delete information, such as ward, room and unit details.

Prolifics leverages decades of expertise and industry-leading IBM technology to bring superior integration and mobile capabilities to hospitals around the world.

Empower Nurses with Remote Monitoring

Real-Time Data

Hospitals today often struggle with limited visibility into whether patient alerts have been delivered, accepted, declined or updated. By generating context-rich alerts, nurse call systems provide nurses with critical information within seconds, enabling them to improve clinical decision-making and management. Nurse Call systems aggregate data from disparate hospital systems and integrates that data with handheld devices, allowing secure delivery and access of patient information.

Staying Connected

Prolifics' solution empowers hospital staff to respond quickly and effectively to patient needs, helping improve patient satisfaction and quality of care. By integrating wireless communications with existing nurse call and patient monitoring systems, nurses are kept in close contact with patients and can respond to alerts from anywhere in the hospital, eliminating the need to constantly visit each patient's room.

Regulatory Compliance and Accountability

Integrating nurse call systems enable hospitals to keep accurate audit trails of patient incidents, tracking how they were handled and by which nurses. With the ability to review and audit access logs, hospitals are better able to measure performance and comply with industry standards, such as HIPAA.



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